

A better way to sync GoldMine to your email system

Supports Exchange, Office 365, Gmail, IBM Notes, and GroupWise

Looking for the best way to sync GoldMine to Outlook, Mac, Gmail, IBM Notes, and your iOS and Android mobile devices?

Riva can help.

- ✓ Trusted by 1,000+ customers globally
- ✓ Proven performance and reliability
- ✓ No client-side plug-ins to install
- ✓ Improves CRM adoption
- ✓ Reduces manual data entry
- ✓ Highly flexible and configurable
- ✓ Supports GoldMine 2013, 9.x, 8.5+
- ✓ Quick to set up and configure
- ✓ Offline and online access to GoldMine data on iPad, iPhone, Android, BlackBerry, and Windows Phone smartphones and tablets

* Source: Forbes.com

Gartner predicts customer relationship management (CRM) will be a \$36.5B market by 2017. CRM also leads all enterprise software categories in projected growth. (In fact, CRM is expected to eclipse ERP in worldwide market size in 2017.)*

So, how well does GoldMine integrate with your preferred email system?

If you're like many of the GoldMine customers we've chatted with, your CRM and email systems are either not integrated at all or you're looking to upgrade from GISME or another client-side Outlook integration.

Here's how Riva can help.

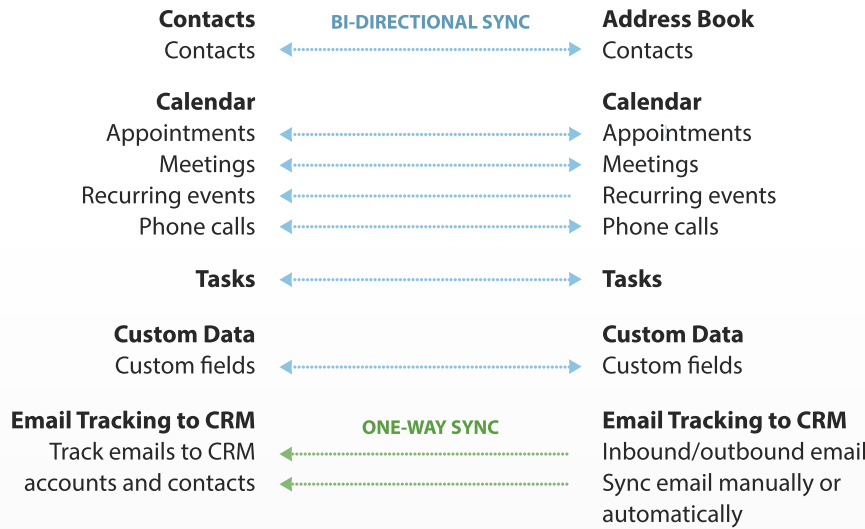
Riva syncs GoldMine directly to Exchange, Office 365, Gmail, IBM Notes, and Groupwise. There are no Outlook or IBM Notes client-side plug-ins to install, configure, or manage. Nor any separate mobile apps to install to view and manage your GoldMine contacts, calendar, and tasks on iPad, iPhone, Android, BlackBerry, and Windows Phone smartphones and tablets.

Whether you're using the latest version of Outlook for Windows, Outlook for Mac, Office 365, Gmail or Outlook Web App (OWA), Riva has you covered. Riva seamlessly syncs contacts, calendars, tasks, and email between GoldMine and your preferred email applications and mobile devices.

We offer a free 15-day trial and a low-cost Get Started Bundle to help you install, configure, and license Riva for your team.

What Riva syncs between GoldMine and your email system

Seamlessly sync contacts, calendar activities, tasks, and email. Filter contacts based on ownership, security permissions in GoldMine, or another custom filter. Sync appointments, meetings, phone calls, and even recurring events. Track emails manually or automatically against GoldMine contacts and accounts.



Supported systems, email clients, and mobile devices:

- GoldMine 2014
- GoldMine 2013
- GoldMine 9
- GoldMine 8.5
- Exchange 2013, 2010, 2007
- Exchange 2003
- Office 365 and Exchange Online
- Gmail and Google Apps
- Hosted Exchange
- IBM Notes and Domino
- Novell GroupWise
- Outlook 2013, 2010, 2007, 2003
- Outlook Web App (OWA)
- Outlook 2011 for Mac
- Apple Mail, Calendar, Contacts
- Entourage 2008 and 2004
- Outlook on Citrix
- Outlook on Terminal Server
- IBM Notes 9, 8, 7, 6
- IBM Notes for Mac
- IBM Notes for Citrix
- IBM iNotes
- IBM Notes SmartCloud Hybrid
- IBM Notes Traveler
- iPad, iPhone, Android, BlackBerry
- Windows Phone

CRM partners



Join thousands of CRM users – from Fortune 500 companies to SMBs – who use Riva to sell more, sync more, and save more time. Free 15-day trial available. Ask us about our low-cost Get Started Bundle. Volume pricing for 30+ users.

Call 408.675.5015 ■ Or visit rivacrmintegration.com

