



Exchange sync for Oracle CRM On Demand

Riva delivers the first "server-side" sync solution for Oracle CRM On Demand and Exchange. Use Riva to sync contacts, calendar activities, tasks, email, opportunities, service requests, custom fields, custom objects and more to Outlook, Outlook Web Access, Outlook on Citrix and Terminal Services, Office 365, Outlook 2011 for Mac, Entourage, Mac OS X, iPad, iPhone, BlackBerry, Android and other mobile devices.

Free 15-day trial available:
www.rivacrmintegration.com



Would you like to sync Oracle CRM On Demand to your hosted or on-premise Microsoft Exchange system?

Riva delivers advanced, server-side integration for Oracle CRM On Demand and Exchange. Riva goes **beyond PIM sync** and eliminates the need to install, configure or manage Outlook plug-ins on users' desktops, laptops or mobile devices.

What Riva syncs:

- ✓ Contacts and leads
- ✓ Appointments, meetings, phone calls, tasks
- ✓ Opportunities and service requests
- ✓ Custom objects and custom fields
- ✓ Exchange emails to CRMOD opportunities, contacts,...

Compatible with all Exchange mail applications:

- ✓ Microsoft Outlook 2010/2007/2003
- ✓ Outlook Web Access
- ✓ Outlook on Citrix and Terminal Services
- ✓ Microsoft Outlook 2011 for Mac
- ✓ Microsoft Entourage 2008 and 2004 for Mac
- ✓ Apple Mail, iCal, Address Book (Mac OS X 10.6+)

Now with iPad 2 and iPhone 5 support

Riva allows sales reps to view and manage Oracle CRM On Demand contacts and calendar events from the native Address Book and Calendar apps on their iPad, iPhone, BlackBerry, Android and other mobile devices—in connected and disconnected modes.

Riva editions:

- ✓ Riva Integration Server (On-premise)
- ✓ Riva Live (SaaS)

Supports all leading mobile devices:

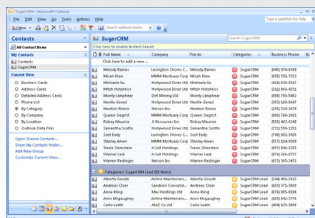
- ✓ BlackBerry
- ✓ iPad
- ✓ iPhone
- ✓ Windows Phone
- ✓ Android
- ✓ And others...

www.rivacrmintegration.com





Exchange Integration - Beyond PIM Sync



Exchange sync solution for Oracle CRM On Demand

Riva enables organizations to move beyond PIM sync for Oracle CRM On Demand. Sync your CRM directly to Microsoft Exchange—no Outlook plug-ins required. Riva provides out-of-the-box integration for all mail apps and mobile devices that talk to Exchange, including: Outlook, OWA, Outlook for Mac, Outlook on Citrix and Terminal Services, Office 365, hosted Exchange, iPad, iPhone, BlackBerry, Windows Phone, Android and other mobile devices.



Ideal for mixed PC and Mac environments

Do you have some Mac users in your environment that need to sync Oracle CRM On Demand contact, calendar and task information to Outlook 2011 for Mac, Mac Mail or Entourage? Riva bridges the CRM integration gap and improves CRM user adoption among Mac users.

Advanced Features—Email Archiving and Email-to-Opportunity Conversion

✓ Riva SmartConvert Folders
Automatically convert emails into CRM opportunities and service requests.

✓ Riva AssignTo Folders
Deliver drag-and-forget email tracking for CRM accounts, contacts, opportunities and service requests.

✓ Riva ConnectBar
View and manage your CRM opportunities and service requests from Outlook and your mobile device with Riva ConnectBar.

Subject	Proba...	Close Date	Revenue	Status	Sales Stage	Account	Next Step	Index
Riva for Oracle - 250 seats (48,750.00)	90	10/31/2011	48,750.00	Pending	Negotiation	oracle...	Call Scott.	2
Riva for OCRMOD (6,000.00)	90	08/15/2011	6,000.00	Pending	Negotiation	FGI Fin...		5
1000 M134 Graphics Accelerators (26,000.00)	90	08/30/2011	26,000.00	Pending	Short List	ACME ...	Call Carol.	10
Riva for OOD 95u (20,000.00)	90	07/30/2011	20,000.00	Pending	Negotiation	acme-t...	Call Gordon.	11
Riva Ex. OOD 100u (20,500.00)	80	08/31/2011	20,500.00	Pending	Qualified Lead	compu...	Call Emmanuel.	6
2500 Barebones with Graphics Upgrade (1,600.00)	80	09/27/2011	1,600.00	Pending	Short List	Big Ind...		7
Riva OOD Ex. 80 u (20,000.00)	80	08/31/2011	20,000.00	Pending	Short List	niksun...	Call Ashish	8

Riva for Oracle - 250 seats (48,750.00)

Aldo Zonani

Sent: Tue 9/27/11 3:42 PM
To: Aldo Zonani

Omni ConnectBar™	View	Edit
Revenue:	48,750.00	
Account Name:	oracle.com	Close Date:
Sales Stage:	Negotiation	Forecast:
Next Step:	Call Scott.	Opportunity Currency:
		CAD

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