



Sync salesforce.com to Microsoft Exchange

Seamlessly sync contacts, calendar events, tasks, email, opportunities, cases, quotes, custom fields and custom Force.com objects to all Exchange mail apps and mobile devices, including: Outlook 2010, Outlook 2011 for Mac, Entourage, Apple Mail, OWA, Office 365, iPad, iPhone, BlackBerry and Android devices.

Riva On-Premise and Cloud Edition available.
www.rivacrmintegration.com



Riva delivers the first Exchange integration solution for salesforce.com. Eliminate time spent installing, configuring and managing Outlook plug-ins. Implement a single sync solution that supports Outlook, OWA, Mac, Citrix and mobile users. Choose from Riva On-Premise or our Cloud Edition.
Sync more. Sell more. Save more time – with Riva.

What Riva syncs:

- ✓ Salesforce.com contacts and leads
- ✓ Salesforce.com calendar events
- ✓ Salesforce.com opportunities, cases, quotes
- ✓ Salesforce.com custom fields and custom objects
- ✓ Exchange emails to CRM accounts, contacts, opportunities...

Full support for all Exchange mail applications:

- ✓ Microsoft Outlook 2010/2007/2003
- ✓ Outlook Web Access (OWA)
- ✓ Outlook on Citrix and Terminal Services
- ✓ Microsoft Outlook 2011 for Mac
- ✓ Microsoft Entourage 2008 and 2004 for Mac
- ✓ Apple Mail, iCal, Address Book (Mac OS X 10.6+)

Riva editions:

- ✓ Riva Integration Server (On-premise)
- ✓ Riva Live (Cloud Edition)

Compatible with:

- ✓ Salesforce Professional, Enterprise, Unlimited
- ✓ Microsoft Exchange Server 2010/2007/2003
- ✓ Hosted Exchange and Office 365

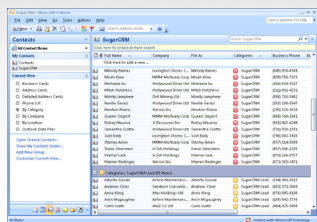
Supports all leading mobile devices:

- ✓ iPad 3
- ✓ iPhone 4S
- ✓ BlackBerry
- ✓ Android
- ✓ And all other ActiveSync devices...

Visit rivacrmintegration.com or the AppExchange for more information.



Exchange integration for salesforce.com



Bi-directional sync on contacts, calendar events and tasks

Riva creates a new salesforce.com address list in Outlook. This allows you to keep your personal and business contacts separate. Riva syncs your Exchange and salesforce.com calendar events (appointments, meetings, calls). So, you can update your calendar in Outlook, on your Mac, in SFDC, or on your mobile device, and Riva will keep everything in sync. View and manage salesforce.com tasks, opportunities, cases, quotes, custom fields and custom objects from 64-bit and 32-bit versions of Outlook.



The most advanced salesforce.com sync option for Mac users

Riva allows executives, sales reps and support teams to leverage the power of salesforce.com—on a Mac! Riva delivers a full bi-directional sync of contact, calendar, and task information. Only Riva allows Mac users to view and manage their salesforce.com opportunities, cases and quotes from Outlook 2011, Entourage and Apple Mail. Sync Exchange mail to salesforce.com from your Mac, iPad or iPhone. Riva Live (our Cloud Edition) is very popular among Apple customers.

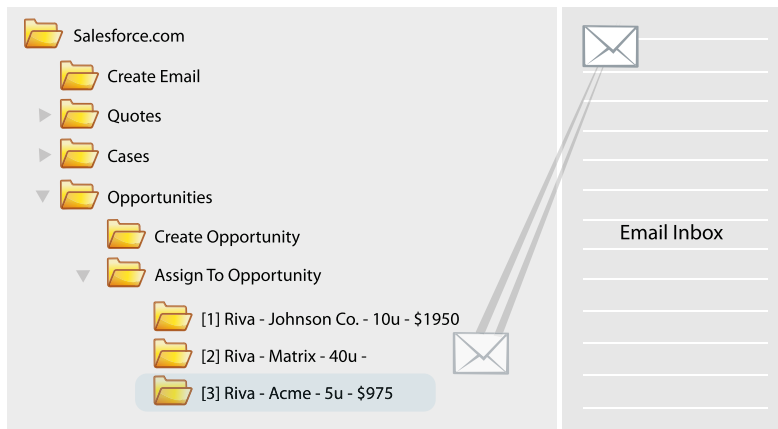


Sync salesforce.com to your mobile device—iPad, iPhone, BB, Android...

Your sales reps will love being able to access their salesforce.com contacts and calendar from the “native” address book and calendar apps on their iPad, iPhone, BlackBerry and Android mobile devices. Put Salesforce.com at their fingertips—in connected and disconnected modes. Take advantage of your mobile device’s full screen size, speed and ease of use. With Riva, there are no mobile apps that need to be installed or managed on users’ smartphones and tablets.

Advanced Features Included – Email Archiving and Email-to-Opportunity Conversion

- ✔ **Riva SmartConvert Folders**
Automatically convert emails into salesforce.com opportunities and cases.
- ✔ **Riva AssignTo Folders**
Simplify and automate email archiving against salesforce.com accounts, contacts, opportunities, cases and quotes.
- ✔ **Riva ConnectBar**
View and connect to your CRM opportunities, cases and quotes from Outlook, Mac and all ActiveSync mobile devices.



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**Riva is a salesforce.com
ISV Partner and proud
sponsor of Dreamforce '12
and Cloudforce SF 2012.**

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