



# Sync Sugar directly to Microsoft Exchange

Seamlessly sync your contacts, calendar, tasks, email, opportunities, cases, quotes, projects, custom fields, custom objects and more. Full support for all Exchange mail clients – Outlook 2010, Outlook 2011 for Mac, OWA, Office 365, Apple Mail, iPad, iPhone, Android and BlackBerry smartphones and tablets.

Riva On-Premise and Cloud editions available:  
[rivacrmintegration.com](http://rivacrmintegration.com)



**Riva delivers the best way to sync Sugar to Outlook, Mac and mobile devices.** Eliminate time spent installing and managing Outlook plugins. Implement a single server-side sync solution that supports all Exchange mail clients. Riva was developed to help your team **sell more, sync more and save more time.**

## What Riva syncs:

- ✓ Sugar contacts and leads
- ✓ Sugar appointments, meetings, phone calls, tasks
- ✓ Sugar opportunities, cases, quotes, projects
- ✓ Custom fields, custom objects, custom categories
- ✓ Exchange emails to Sugar contacts, opportunities,...

## Sync Sugar to all Microsoft Exchange clients:

- ✓ Microsoft Outlook 2010, 2007 and 2003
- ✓ Outlook Web Access (OWA)
- ✓ Outlook on Citrix and Terminal Services
- ✓ Microsoft Outlook 2011 for Mac
- ✓ Microsoft Entourage 2008 and 2004 for Mac
- ✓ Apple Mail, iCal, Address Book (Mac OS X 10.6+)

## Riva editions:

- ✓ Riva On-Premise
- ✓ Riva Cloud

## Compatible with:

- ✓ All versions of Sugar (CE, Corporate, Professional, Enterprise, Ultimate)
- ✓ Exchange 2010, 2007 and 2003
- ✓ Office 365 and Hosted Exchange

## Supports all leading mobile devices:

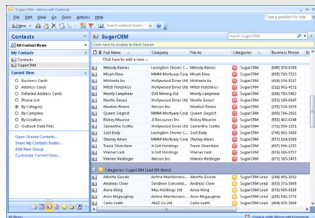
- ✓ iPad
- ✓ iPhone
- ✓ Android
- ✓ BlackBerry
- ✓ And others...

Visit [rivacrmintegration.com](http://rivacrmintegration.com) for more information.





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### Bi-directional sync on contacts, calendar and tasks

Riva creates a new Sugar address list in Outlook. This allows you to keep your personal and business contacts separate. Riva syncs your Exchange and Sugar calendars (appointments, meetings, calls). So, you can update your calendar in Outlook, on your Mac, in Sugar, or on your mobile device, and Riva will keep everything in sync. View and manage Sugar tasks, opportunities, cases, quotes, custom fields and custom objects directly from Outlook (64-bit and 32-bit versions).



### The most advanced Sugar sync option for Mac users

Riva allows executives, sales reps and support teams to leverage the power of Sugar—on a Mac! Riva delivers a full bi-directional sync of contacts, calendar, and tasks. Only Riva allows Mac users to view and manage their Sugar opportunities, cases and quotes from Outlook 2011, Entourage and Apple Mail. Sync Exchange mail to Sugar accounts, contacts and opportunities from your Mac, iPad or iPhone.

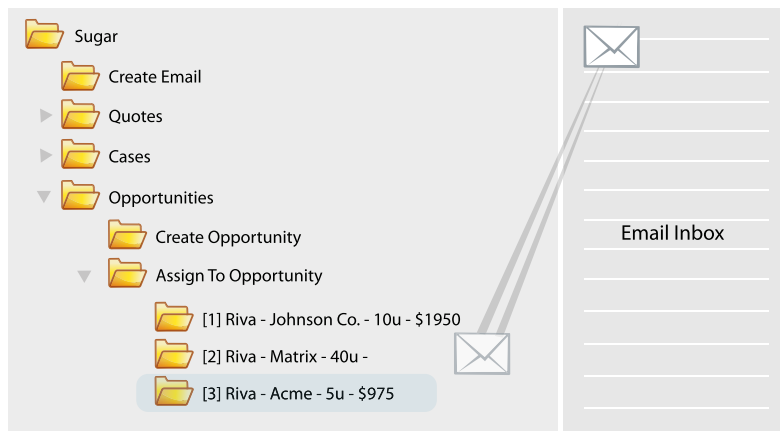


### Sync Sugar to your smartphones and tablets—iPad, iPhone, BB, Android...

Your sales reps will love being able to access their Sugar contacts and calendar from the “native” address book and calendar apps on their iPad, iPhone, BlackBerry and Android mobile devices. Put Sugar at their fingertips—in connected and disconnected modes. Take advantage of your mobile device’s full screen size, speed and ease of use. With Riva, there are no mobile apps that need to be installed or managed on users’ smartphones and tablets.

## Also Included – Email-to-Opportunity, Email-to-Case, Advanced Email Logging

- ✓ **Riva SmartConvert Folders**  
Automatically convert emails into Sugar opportunities and cases.
- ✓ **Riva AssignTo Folders**  
Simplify and automate email logging against Sugar accounts, contacts, opportunities, cases and quotes.
- ✓ **Riva ConnectBar**  
View and connect to your Sugar opportunities, cases and quotes from Outlook, Mac and mobile devices.



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**Omni is a proud sponsor of SugarCon 2012.**  
Visit our website to learn more about Riva for Sugar:  
rivacrmintegration.com